

# Financial Statement

Statement of Activities for  
Fiscal Year Ending June 30, 2003

<b>Revenues and Other Support</b>	
Program Service Fees	\$ 964,441
Triangle United Way .....	603,466
Creditor Contributions .....	220,897
Grants .....	423,954
Private Donations and Events .....	146,561
Investments .....	3,800
<b>Total Revenues &amp; Other Support.....</b>	<b>\$2,363,119</b>
Individual & Family Counseling .....	\$ 818,809
Consumer Credit Counseling .....	527,775
Family Violence Intervention .....	466,577
Emergency & Housing Assistance .....	248,455
Time Together Visitation .....	179,461
<b>Total Program Expenditures .....</b>	<b>\$2,241,077</b>
Administrative and Development .....	307,075
<b>Total Expenses .....</b>	<b>\$2,548,152</b>
<b>Change in Net Assets .....</b>	<b>\$ (185,033)</b>

## Statement of Financial Position June 30, 2003

### Assets

Cash and Cash Equivalents.....	\$350,203
Cash – Debt Management Deposits.....	1,516
Accounts Receivable.....	108,739
Prepaid Expenses.....	129,771
Furniture and Equipment, Net.....	50,638
Other Assets.....	4,995

**Total Assets .....** **\$645,862**

### Liabilities and Net Assets

Accounts Payable.....	\$ 1,805
Line of Credit .....	50,000
Debt Management Deposits.....	1,516
Family Violence Intervention/ Client Deposits.....	36,801
Salaries & Payroll Taxes Payable.....	81,108
<b>Total Liabilities.....</b>	<b>\$171,230</b>

### Net Assets

Unrestricted.....	\$421,291
Temporarily Restricted.....	53,341

**Total Net Assets.....** **\$474,632**

**Total Liabilities & Net Assets.....** **\$645,862**



**Triangle Family Services**  
118 St. Mary's Street, Raleigh, NC 27605

# Triangle



# Family



# Services



Building a stronger community  
by strengthening the family

**FY 2003**

July 1, 2002 to June 31, 2003

Revised

Nonprofit  
US Postage  
PAID  
Permit No. 1299  
Raleigh, NC

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## From the President

Dear Friends:

With your commitment and contributions, Triangle Family Services (TFS) has achieved a number of major accomplishments in the last year:

- With the help of a grant from the John Rex Endowment, TFS has expanded its capacity to provide quality mental health services to children who are inadequately insured.
- TFS has expanded outreach services to Hispanic/Latino families by hiring a bi-lingual therapist in our Mental Health Program and a bi-lingual Case Manager in our DOSE Program. We have also extended service hours to Saturdays and Sundays to accommodate work schedules.
- After two years of planning and community collaboration, TFS opened Time Together Visitation Center in November 2002.

The list of our work goes on and on and I hope you take pride in knowing that your steadfast support is helping TFS reach out to help families in our community. An ambitious agenda like ours can only be accomplished by contributors like you!

Thanks again - your gifts have helped us make tremendous strides and your continued support will help us make many more.




George O'Neal, III  
President and CEO  
Triangle Family Services

## Your Gift

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Cell \_\_\_\_\_

E-mail \_\_\_\_\_

### I would like my gift to support

- All programs
- Emergency Housing Assistance
- Family Violence Intervention
- Individual and Family Counseling
- Budget and Credit Counseling

### Please accept my gift for:

- \$10,000 Champion
- \$7,500 Advocate
- \$5,000 Sustainer
- \$2,500 Benefactor
- \$1,000 Patron
- \$500 Supporter
- \$250 Sponsor
- \$\_\_\_\_\_ Friend

I wish to make a **PLEDGE** of \$\_\_\_\_\_ to be paid:

- Monthly  Quarterly  Annually

beginning \_\_\_\_\_ (date)

for \_\_\_\_\_ years

Charge my contribution to:

- Visa  Master Card

Account # \_\_\_\_\_

Exp. date \_\_\_\_\_

Signature \_\_\_\_\_

- I/my spouse work for a matching gift organization
- I have included TFS in my will
- Send me information about other giving opportunities

## Board of Directors Volunteers

July 1, 2002 to June 30, 2003

Sherie Cordell, Chair  
Don Azevedo, Vice Chair  
Shana Stutts, Secretary  
George McCannless, Treasurer

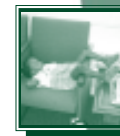
Elizabeth A.S. Benefield  
Richard Blankenship  
Michael Bowman  
John P. Brien  
Whitney Cain  
Kimberly Eaton  
Richard H. Glover  
Larry Hines  
Noel Lichtin  
Donna Mercer  
Robert J. Morris  
Cindy Poole  
Gary Saleeby  
J. R. Shearin  
Soberina Traywick  
Federico van Gelderen  
Miles Wright, III

George H. O'Neal III  
President and CEO

### Affiliations



Board Member, Elizabeth Benefield, with daughter, Emily, volunteering at a TFS event



A client casually cools her heels while waiting for her appointment.

### Locations

Main Office: 401 Hillsborough St., Raleigh, NC 27603

Phone: 919.821.0790 / Fax: 919.863.0526

Hours: Mon to Thur 8:00am to 9:00pm; Fri 8:00am to 1:30pm.  
The DOSE Program has extended hours on Saturday & Sunday.

Administrative Office: 118 St. Mary's Street, Raleigh, NC 27605  
Phone: 919.839.2286 / Fax: 919.839.2264

President & CEO ext.107; VP of Finance and Accounting ext.108; VP Development ext. 101; Human Resources ext.105.

Hours: Mon to Thur 8:00am to 5:30pm; Fri 8:00am to 1:30pm.

Supervised Visitation 118 St. Mary's Street, Raleigh, NC 27605  
Phone: 919.836.8740 / Fax: 919.836.8598

Pam Allen

Cindy Anderson

Jason Barber

Suzanne Begnoche

Kelley Blacksten

Greg Bossi

Nini Brown

Davis Buckingham

Rick Buss

Kristen Carroll

Gina Cecil

Beth Anne Corriveau

Steven Corriveau

Michelle Corriveau

Janet Critelli

Christine Day

Dave Derry

Laura Doody

Marli Eaton

Junius Featherston

Bill Finger

Mark Gould

Jennifer Gupton

Aaron Hamilton

Lora Hampton

Cole Hankins

Mary Harred

Trudy Hewitt

Rebecca Hornby

Marissa Jelks

Brad Jones

Kiah Keenan

Paul Landay

Jessica Leonard

Lisa Long

Christine Logue

Scott Lundgren

Lindsey McAdams

Purvi Modi

Latonda Murray

Rob Neppel

Joe Paradise

Ray Pierce

Louise Pinckney

Temple Porter

Liz Ramirez

Chitham Ramish

Tom Scanlan

Aubrey Schierbeek

Gerrie Schierbeek

Leo Scull

Les Short

Daniel Soto

Aaron Tew

Jason Tower

Michael Trowbridge

Fatima Varner

Heidi von Ludewig

Tony Williams

Shani Yellin

## Family Safety

The DOSE Program is the largest batterer's treatment program in North Carolina, and is based on a national model that has proven to significantly reduce family violence.

did you know

In Wake County, over 75% of men who are convicted of domestic violence have young children living in the home.

*Witnessing family violence in childhood is the greatest predictor of future violent behavior or victimization in adulthood.*

what TFS is *doing* to help FAMILIES BE SAFE

### DOSE ( )

is a 32-session, one year, psycho-educational program that is based on the internationally recognized Duluth Model.

923 court-ordered individuals participated in FY2003 and fewer than 5% returned to court for subsequent domestic violence offences.



### Time Together Supervised Visitation

allows children who are victims of domestic violence have a safe visit with their non-custodial parent.

- Wake County's first supervised visitation center opened November 2002.
- Over 125 victims and children were served in the first year.



*For the first time in months, I feel like my husband and I can talk to each other again, and I don't feel intimidated anymore. The skills he learned in the DOSE Program have helped our entire family."* Spouse of a DOSE participant

## Mental Health

TFS is the largest private provider of mental health counseling to low-income families in Wake County. For many, TFS is their only option for quality mental health services.

did you know

The Surgeon General's 2001 Report cited mental health as a leading cause of unemployment in the United States.

*Lack of insurance and the increased cost of prescription drugs makes it impossible for many families get the help they need.*

what TFS is *doing* to help FAMILIES ATTAIN THEIR GOALS Individual and Family Counseling

provides psychiatric consultations and medication management.

- Therapy and medication services were provided to 813 adults.
- 88% of our families showed significant improvement and over 95% surveyed were satisfied with their services.

### Childrens Mental Health

- Mental health services were provided to 228 children and their families.
- John Rex Endowment grant is supporting a new child psychiatrist to expand services to low-income children.
- Contracted with the Headstart Program to provide mental health screenings for students, and consultation for teachers.

*I want to thank everyone for the help I received at TFS. Six months ago I almost committed suicide. My therapist literally saved my life."*  
Mental Health Client



## Financial Security

TFS helps families on the verge of becoming homeless develop the skills they need to avoid losing their homes, regain control of their finances, and achieve independence.

did you know

80% of people living in shelters are homeless for less than two weeks.

*Many homeless/near-homeless families are struggling with short term financial crises such as job loss, medical or increased family expenses.*

what TFS is *doing* to help FAMILIES ACHIEVE STABILITY

### Emergency Housing Assistance

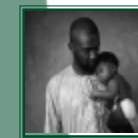
combines direct emergency financial assistance for homeless/near-homeless families with home case-management.

- 66 working families were helped to avoid eviction or were transitioned from homelessness to stable housing.
- Up to \$1,500 in direct emergency assistance and 4-6 months of case management services helped stabilize each family.
- Over 85% were still in permanent housing one year later.

### Budget, Consumer Credit and Housing Counseling Services

- 1,518 individuals received budget and housing counseling and 665 participated in debt repayment services.

*"Even though I was working, my daughter and I were living out of our car for 3 months before we got help from TFS. Now we have our own house and we're starting to get back on our feet."* Housing Client



## goals

**Family Safety:** Expand the DOSE Program to include combined violence prevention and substance abuse treatment services; extend DOSE services in prisons.

**Mental Health:** Help low-income adults and young children without insurance gain access to high quality and affordable mental health services in Wake County.

**Financial Security:** Expand TFS' capacity to help more working families with young children to develop the skills to attain financial stability and home ownership.

# Honor Roll

**\$10,000 to \$15,000**

**\$250 to \$499 cont...**

John & Amy Brien  
**\$1,000 to \$2,500**  
 Carole & Cjoyce Anders  
 Anonymous  
 Randy & Elizabeth Benefield  
 Kristen Carroll  
 George and Pamela Clark  
 Tracy Durcan  
 A. Wayne Freeman  
 Frank Gailor  
 Rick and Betsy Glover  
 Robert and Jane Hall  
 Cole Hankins  
 Rebecca Hornby  
 Donna & Bob Kanich  
 Carol Kroger Horn  
 Hilda & Leo Lang  
 George & Rebecca McCannless  
 Gene & Shirley Meads  
 George O'Neal III  
 Joseph Paradise  
 Karm & John Patrick  
 Cindy Poole  
 Temale & Brenda Porter  
 Tom & JoAnn Proctor  
 Catherine & Charles Schnurr  
 J.R. & Su Stearn  
 Patrick & Jean Timberlake  
 Porita & George Walls  
 Ruth Weisart  
 Miles Wright III  
**\$500 to \$999**  
 Patricia E. Bengte  
 Greg Bossi  
 Glenn Bourgeois  
 Steve Capozzi  
 Charmaine Carter  
 Clymer Cease  
 Gina Cecil  
 Sherie Cordell  
 Laura Doady  
 Susan Enrich  
 Thad Ferree  
 Lee & Peter Grotjse  
 Michael & Janer Jarnickowski  
 Brad Jones  
 Daniel Lebold & Simona Farcas  
 Noel & Harold Lohin  
 Joey & Charlike Morris  
 Stephanie & Ray Namtz  
 Ben & Anna Niemitz  
 Margaret Pety John  
 Mr. & Mrs. George Ramsay  
 Alan & Sherrye Seiter  
 Lovelien Warts  
 Van Webb  
**\$250 to \$499**  
 Cindy & Christopher Anderson  
 Anonymous  
 Suzanne Begrochoe  
 Sheri Branski  
 Mr. & Mrs. Christopher Bunn  
 Whitney Cain & Rich Leonard  
 Andy Courts Jr.  
 Janet Chieilli  
 Dr. Roy Cromarite  
 Carolyn Crowder  
 Kimberly Eaton  
 Marilyn Eaton  
 Mary & Tom Esheman  
 W. Junius Featherston Jr.  
 Chris Gunkel  
 Lori Hamlen  
 Sandy & Wade Hargrove  
 Malcolm & Dugan Harris  
 Robert Hoffman  
 Dr. & Mrs. Windsor Holt  
 William Judd  
 Joan & Mike Kearsey  
 Kiah Keenan  
 John & Torrie Kline  
 Annie Lang  
 Greer & Chuck Lysaght  
 Lindsey McAdams  
 Nellie Melja  
 Ryan & Stephanie Miller  
 Puri Modi  
 John O'Connell  
 Stuart Phoenix  
 Liz Ramirez  
 Garrie Schiebeck  
 Susan Sprull  
 John Stone  
 Fraser Van Asch  
 Federico & Marina  
 van Gelderen  
 Fatma Varner  
 Judi Waddell  
 Elisabeth Wise  
**\$100 to \$249**  
 Dr. Richard Adelman  
 Anonymous  
 Don & Janice Azevedo  
 Mr. T. Ed. Bailey  
 Ms. Betty Baker  
 Kevin Benedict  
 Sheila Biewnqion  
 David & Susan Brigham  
 Mr. & Mrs. Charles Bryan  
 Rick Buss  
 Martene & Albert Chasson  
 Dr. Yvette Cook  
 Beth Anne & Dennis Corriveau  
 William & Sally Creech  
 Randy & Kathy Crumpler  
 Linda Drummond  
 Robert Edmondson  
 James Faber  
 Catherine Felner  
 Leann Fisher  
 Jill & Roland Gammon  
 Elizabeth Gant  
 Kristine Gibson  
 Renee & Bob Graham  
 Jennifer Gupton  
 The Honorable Joyce Hamilton  
 Stephanie & Dan Hawley  
 Pamela Heilig  
 Cynthia Hicks  
 Tom & Larry Hines  
 Marissa Jelks  
 Jeb & Michelle Jeurter Jr.  
 Mark & Susan Keen  
 Leo Kiohr & Judy Occeriti-Kiohr  
 Drs. Elizabeth Campbell  
 & Mark F. Lelbavne  
 Shana & Eric Sluts  
 Kenneth Meek  
 Rick Miller-Haraway  
 Karen O'Keefe  
 Kevin Porter  
 Douglas & Catherine Quick  
 Kirk Radtke  
 Michael & Alison Reining  
 Johanna Sanucci  
 Thomas Sayre

# Honor Roll

**\$100 to \$249 cont...**

**Up to \$99 cont...**

Les Short  
 Hiller Spries  
 Donald & Betha Sanger  
 Dr. & Mrs. Nicholas Stralas  
 Richard Stroup  
 Claudia & James Svava  
 John Taggart  
 Steve & Lindsey Talbot  
 Danese Thompson  
 Drs. Barbara Vosk &  
 Howard Sharief  
 Jay & Molly Walters Jr.  
 Michael & Royce Elaine Weeks  
 Key Wiles  
 Sherry & Tom Worth  
 Stan Yaney  
**Up to \$99**  
 Harriet Abraham  
 Joyce Adams  
 Fran Alfano  
 Pam Allen  
 Sheila Allen  
 Mary & Patrick Alston  
 Kristin Andrew  
 Anonymous  
 Denise Aslett  
 Dr. Lynn Baker-Ward  
 Ralph Banforth  
 Jean Baxter  
 Lucy Beam  
 Mr. & Mrs. John Baaman Jr.  
 Robin Beard  
 Judy Bell  
 Annette & Wm. Brigham  
 Kelly Blacksten  
 Neil Blair  
 Mr. & Mrs. Kenneth Boulton  
 Don & Doreen Bourchard  
 Michael & Joann Bowman  
 Gregory Boyd  
 Martha Brooks Brico  
 Eudora Brown  
 Kathleen & Mark Brown  
 Romane Brown  
 Tracy Brown  
 Julia Bryan  
 Barry Bryant  
 Dr. Carol Burch  
 Dr. James Burusu  
 Susan & Bryan Butler  
 Kimm Campbell  
 Martha Campbell  
 James Carter Jr.  
 Wells Cavness  
 Heister Cease Jr.  
 Susan Chitrew  
 Thomas & Jacqueline Clare  
 Bill Clement III  
 Barbara Clements  
 Beth Cohen  
 Jim Cole  
 Elizabeth & James Colawan  
 Austin Cornors  
 William & Sallie Corey  
 Patricia Cragg  
 Scott Davis  
 Christine Day  
 David Dodd  
 Greg Douscher  
 Celia Driver  
 Fred Dy  
 Larry & Leslie Dunlap  
 Sylvia Dzedzic  
 Deborah Eckardt  
 Robin Edwards  
 Chris Emsley  
 Raymond & Natalie Eustace  
 Reginald Evans  
 David Ferguson  
 William Fey  
 Yolanda & Adrian Fonville  
 Larry Ganwood  
 Mark Gould  
 Margaret Grant  
 Connie Greco  
 Jeannie Green  
 Frances Gregory  
 Theron Griffin  
 Salma Hadi  
 Nazella Hall  
 Terrance Hall  
 Robin Hammond  
 Dianne & Bill Harris  
 Martha G. Harris  
 Theodic Harris  
 Brad Harold  
 Trudy Hewitt  
 William Hicks  
 Shirley & James Hinton  
 Sheila Hobby  
 Shirley & John Hobson  
 Jennie Hoey  
 Patricia Holman  
 Fred Homan  
 Ralph Holman  
 Lynette Honeycutt  
 Maria & Gregory Hopper  
 Kenneth & Carol Ann Horn  
 Mary Anne Howard  
 Thomas Hull  
 Dr. Albert Jenkins  
 David & Jane Johnson  
 John & Gloria Johnson  
 L. Johnson  
 Regina Johnson  
 Robert & Korri Kanoy III  
 Michael & Linda Kendall  
 Jerome & Linda Kendall  
 Kristin Kennedy  
 Tom Kleissler  
 Eric King  
 K. Kinnin  
 A. Larkin Kirkman  
 Jessica Klamer  
 Jonathan & Christine R. Kline  
 Steve Knight  
 Julia Kolb  
 Amy Kuchnia  
 Mr. & Mrs. John Kuruk  
 David & Adrynn Lackey Jr.  
 Paul Landry  
 Mary Lou Alano  
 Sam & Rebecca Leager  
 Carrie Gay &  
 Christopher Lefelholz  
 Christine Logue  
 Clyde & Meredith Lundy  
 Pat Lynch  
 Phillip Marness  
 W. Joseph & Ann Mann  
 Margaret Mann  
 Debbie Marshall  
 Lynne Martin  
 Jennifer Mays  
 Jeanne McAuliffe  
 J. Todd McPenson  
 Donna & Keith Mercer  
 Gary Miller  
 Michele Miller  
 Leroy Miling  
 Mr. & Mrs. Gerald Minore  
 Melanie Mintz

# Honor Roll

**Up to \$99 cont...**

**Up to \$99 cont...**

Derek & Michelle Mobley  
 Torya Morgan  
 Latonda Murray  
 Michael & Cynthia Neal  
 Bobby & Betsy Nelson  
 Rob Neppel  
 Gale & Mark Nichols  
 Michael Nix  
 Joe Ockert  
 Rebekah O'Connell  
 Art O'Connor  
 Susan and Russ O'Dell  
 Lynette Ornar  
 Patricia & Michael Parella  
 Nicole Peddiatlakis  
 John Peterson III  
 Pamela Phillips  
 Ray Pierce  
 Carl & Tameko Piggee  
 Joseph & Karen Pinder  
 John & Debbie Poetzsch  
 Martin Pratt &  
 John Krickbaum  
 Randy Puley  
 Robert & Megg Rader  
 William & Leslie Rankin  
 Robert Rauf  
 Susan Record  
 Wade & Kathy Reece  
 James Reynolds  
 Debbie Rony  
 Cathy Rudisill  
 Carmen Saez  
 Gary & Deb Saeedy  
 Linda Satterfield &  
 G. Oliver White  
 Tom Scanlan  
 Leo & Carol Ann Scully  
 Dr. Margaret Seagroves  
 Augustus & Kimberly Shirley  
 Katharine Shoener  
 Lawrence Stichel  
 Mark & Amy Stines  
 John & Susan Sinden  
 Robert & Lisa Singletary  
 Tim Smilangeoph  
 Alicia Smith  
 Teresa Smith  
 Mr. & Mrs. Scott Smothers  
 Mark Snyder  
 Daniel Soto  
 Amanda Spear  
 Warrthas & Martha Stallmann  
 Brent Spesshardt  
 Lynn Stephenson  
 David Stevens  
 Jane Stikeleather  
 Lynne Temple  
 Avon Tew  
 Valerie & Jason Tower  
 Michael Townbridge  
 Diane Uspshaw  
 Randolph & Lynne Ward  
 Larry Warren  
 Janet Watrous  
 Dr. Wendee Wechsberg  
 Margaret Westbrook &  
 Phillip Badour III  
 Maxine White  
 Elaine Whitford  
 Elizabeth Willbourne  
 Tony Williams  
 Gwendolyn Winters  
 David Wisz  
 R. Peyton Woodson III  
 Tracy & Fred Woodward  
 Julie Woodley  
 Sallie & Randolph Worth  
 Tina Wunderis  
 Sue & Larry Yarger  
 Carolynn & Charles Younger  
**Foundations, Government,  
 Faith & Civic Organizations**  
 Alexander Worth Mobilizer Fdn.  
 American Furniture Rentals  
 Anchor Endowment  
 AT&T Community Giving  
 Banyan Rock & Talent  
 Barhams Pensive Service, Inc.  
 Barnes & Noble  
 Borders Book Store  
 Carolina Capital Strategies  
 Carolina Hurricanes  
 Christ Episcopal Church  
 Christ the King Lutheran Church  
 The Church of the Good Shepherd  
 Cisco Systems  
 City of Raleigh  
 Cleanfeatures, Inc.  
 Commercial Equipment, Inc.  
 Computer Troubleshooters  
 Connections Too  
 The Cozart Foundation, Inc.  
 Dupree & Webb, Inc.  
 First Citizens Bank  
 First United Methodist  
 Church of Cary  
 GE Capital Mortgage  
 Insurance Corp.  
 Girl Scout Troop 540  
 GlaxoSmithKline  
 Holy Trinity Lutheran Church  
 Howard Merrill & Partners  
 Hunter Industries  
 Hunton & Williams  
 Mary Duke Biddle Foundation  
 McCullers Rutarantes  
 Mid-Atlantic Associates  
 Nationwide Retirement Solutions  
 N.C. Governor's Crime Comm.  
 N.C. Institute of Minority  
 Economic Development  
 Neimen Marcus  
 Noriel Networks  
 OR Consulting  
 Orange County  
 P&B Textiles  
 Penn-Davis Containers, Inc.  
 Printer's Alley  
 Progress Energy  
 Ragland Family Trust  
 Raleigh Baptist Assoc.  
 Raleigh Moravian Church  
 Rotary Club of Raleigh  
 Staples  
 The Great American Couch Co.  
 The News & Observer  
 Town of Carrboro  
 Town of Chapel Hill  
 Triangle Coaching  
 Triangle Community Foundation  
 Triangle United Way  
 Wachovia Bank  
 Wake County Human Services  
 White Memorial Presbyterian Church  
 XYZ Senior Citizens Club of Cary