



I am proud to announce that the **Council on Accreditation**, the gold standard international child- and family-service and behavioral healthcare accrediting organization, gave TFS high marks after an extensive review. This comprehensive review, which takes place once every 4 years, is the culmination of months of hard work and dedication by TFS staff, and daily adherence to stringent standards.

TFS was also selected for the **2010 Best of Raleigh Award in Family Counseling** from the US Commerce Association, which recognizes outstanding local businesses throughout the country. These two honors underscore the quality of our dedicated professional staff.

The Stewards Fund has broadened its \$35,000 challenge match criteria! The parameters are now: all new donors matched 100%; lapsed donors' gifts will count 100% if donor has NOT given since Dec. 31, 2008; for current donors who have NOT given in 2010 but gave in 2009, the increased portion over total giving for 2009 will count. And for current donors who have given in 2010, any gift in addition to 2010 giving before Oct. 1 will count 100%. We hope to welcome many new and previous givers into the matching program to help us provide our gold-standard services to the community.

We are thrilled to welcome **NC Senator Josh Stein** and **Mr. David Roberts** to the TFS Advisory Board. They both have extraordinary strengths and experience to share and we look forward to welcoming them at their first meeting in January.

Nine interns from ECU, UNC-CH, NC State, St. Augustine's and Peace College are supporting all program areas from the fields of social work, rehabilitation counseling, psychology, and criminal justice. They are doing great work!

Streamlining/Aligning operations

Thanks to an extraordinarily generous grant from **Cisco Systems**, we will be installing **new communications equipment** this month to be able to do live triage with callers. In addition, we will be able to offer more integrated service to clients by moving some of our individual and family counselors to Blue Ridge Road offices where the emergency housing, credit counseling and supervised visitation programs are located.

In other news:

- Welcome to new staff members **Tiffany Mielnik**, our new Administrative Coordinator, and **Susan Perez-Travers**, Bilingual Housing Counselor.
- **SAS** has donated furniture for the new Blue Ridge waiting room.

- New program through Financial Stability Division: **Mortgage Zone** Nov. 17th from 6-8 pm at Blue Ridge Rd.
- 3,500 pounds shredded at last month's shred-a-thon!