

## **Time Together Supervised Visitation & Exchange Center**

Triangle Family Services  
700 Blue Ridge Road Suite 101  
Raleigh, NC 27606  
919.836.8740 - Office  
919.836.8598 - Fax

### **Information about Our Center**

- ❖ **Supervised Visitation:** A facilitator supervises the visit time between a parent and child. The visit facilitator does not participate but may intervene to ensure the emotional and physical safety of the child(ren).
- ❖ **Monitored Exchange:** A facilitator will monitor the safe exchange of the child(ren) from one parent to the other.  
*Note: In order to participate in either Supervised Visitation or Monitored Exchanges, both parents are required to attend a one time educational class: "Sailing through Visitation." Registration for this course occurs upon completion of an Intake appointment.*
- ❖ **Therapeutic Supervised Visitation:** A licensed therapist supervises visits between a parent(s) and child(ren) and guides parents on topics such as bonding and nurturing techniques, child development and attachment. Therapeutic Visitation occurs Monday through Friday based on the therapist's schedule.

### **Information for Parents**

- Each parent must contact Time Together to initiate services.
- Each parent is responsible for ensuring that Time Together has a copy of the court order.
- Each parent must schedule and complete an Intake prior to the start of visits or exchanges.
- Supervised visitation services typically begin with a visit of one hour duration and continue with visits of one or two hour duration as noted in the court order.
- Time Together provides supervised visitation/monitored exchanges services using a model of service provision that is designed for neutrality, safety, structure, and consistency. Therapeutic interventions are provided through Therapeutic Supervised Visitations therefore Time Together does not provide recommendations nor should staff or client records be subpoenaed. Instead, Time Together produces formal Case Reports for scheduled court hearings addressing visitation. Parents, or their attorneys, are responsible for informing Time Together at least two weeks prior to the scheduled court hearing such that adequate time can be given to produce the report. Time Together provides the reports to the visiting parent and the custodial parent and/or their attorneys directly, regardless of the source of request for the case report.

### **Visit & Exchange Service Hours**

<b><u>WEDNESDAY</u></b>	<b><u>FRIDAY</u></b>	<b><u>SATURDAY</u></b>	<b><u>SUNDAY</u></b>
<b>4:00pm - 7:00pm</b>	<b>4:00pm - 7:00pm</b>	<b>9:00am - 5:00pm</b>	<b>1:00pm - 5:00pm</b>
*Any changes or additions to the visit schedule must be made by Monday at 5:00 p.m.	*Any changes or additions to the visit schedule must be made by Wednesday at 5:00 p.m.	*Any changes or additions to the visit schedule must be made by Friday at 12:00 p.m.	*Any changes or additions to the visit schedule must be made by Friday at 12:00 p.m.

*Time Together Staff reviews each parent's availability and preferences, taking into consideration the child(ren)'s activities and developmental needs. However, Time Together determines the visit appointment times based on program availability.*